

STEP 1

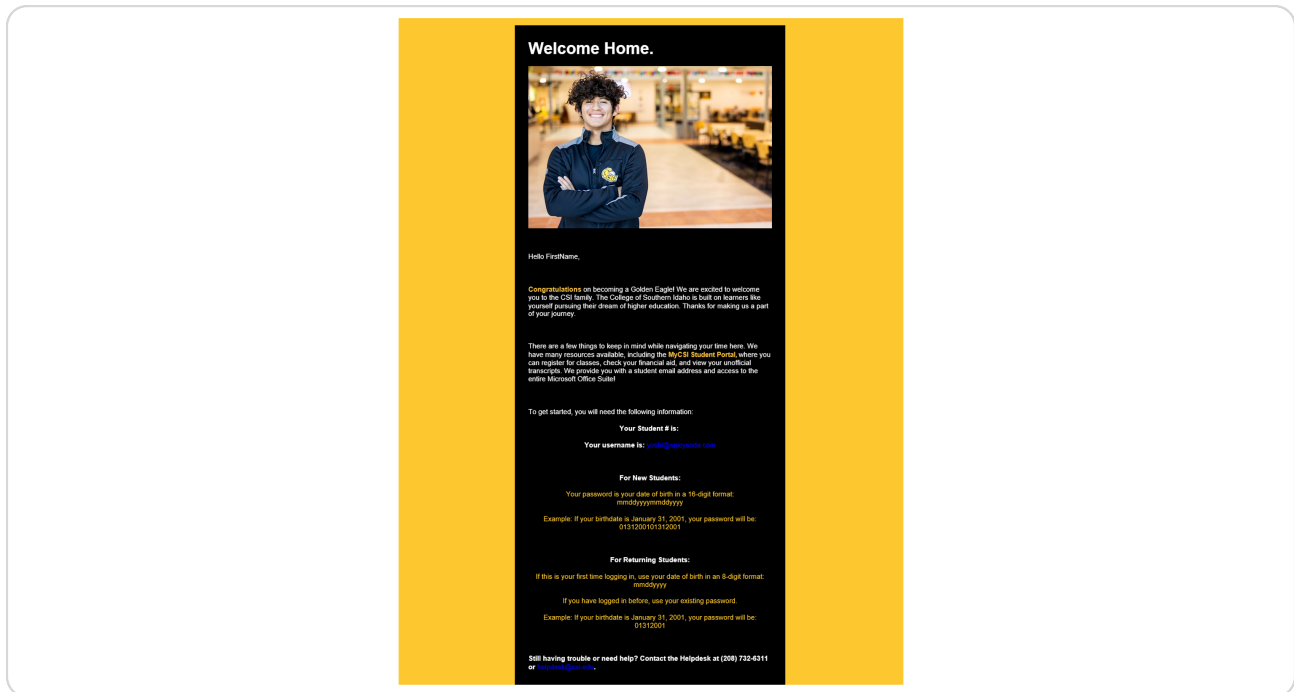
CSI NEW ACCOUNT SET UP - FIRST TIME INITIAL STUDENT LOG IN. Use this guide to set up your CSI account security correctly and get the most out of the technology we provide.

HELPFUL HINTS

- Log in with the Username and Password in your Welcome Home email. Your email format will be user@csi.edu, and your password format will be MMDDYYYYMMDDYYYY. For example, if your birthday is December 25, 2005, your initial password will be 1225200512252005.
- You can only log in with the default MMDDYYYYMMDDYYYY password one time.
- Have your phone handy and, get on any computer. A Windows PC is preferable, however, with MAC, be sure to use Edge or Chrome browsers. Safari may be used with MAC as long as Private Relay is turned off. Private relay must be disabled to access any CSI systems from all Apple devices regardless of browser or app used. Safari is not recommended and is unsupported by CSI.
- When logging in the first time, an "Update Password" pop up will display. You will need to update your password to a minimum of 14 characters. Another pop up will then display, "Let's Keep Your Account Secure". This will walk you through the Security Information setup. Completing this step enables Self-Service Password Recovery, or SSPR and Multifactor Authentication, or MFA, which help protect your account and allow you to regain access if you forget your password. You will have the option to skip this step for up to two weeks, however, DO NOT SKIP THIS OPTION. If you fail to complete this process, you will be unable to log in after two weeks. We HIGHLY RECOMMEND taking care of this on your first initial log in.
- If you didn't receive your Welcome Home email or need technical assistance at any time, please email the IT Helpdesk at helpdesk@csi.edu or call them at 208-732-6311. If you are having issues logging in, we highly recommend calling the help desk rather than emailing. You can always stop by in person as well. The IT Helpdesk is located inside the Canyon Building
- Please keep in mind, when calling the IT Helpdesk, they will always verify your identity.
- Scroll down to begin.

STEP 2

After your CSI application has been processed, you will receive a "Welcome Home, Golden Eagle" email. This email will contain your email and password. You will need this information to log in. Please see example below.



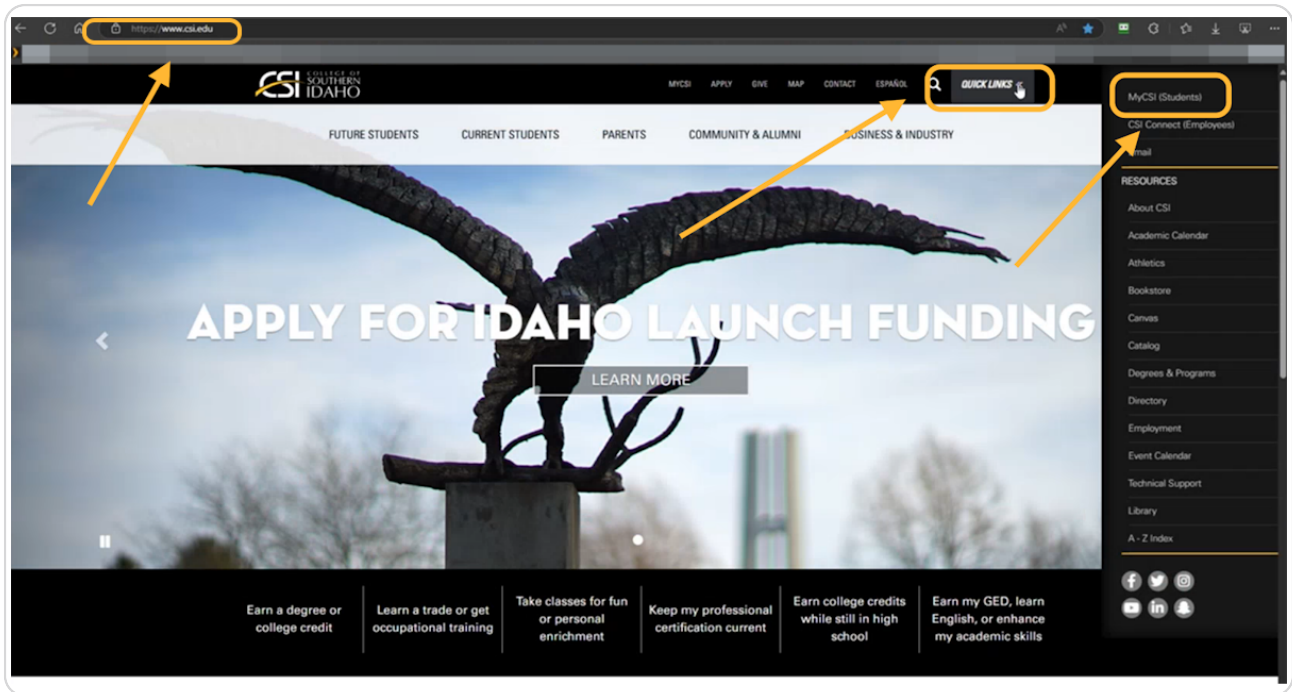
To begin your initial log in, you have 3 pathway options. Each pathway may or may not trigger Security Information setup depending on where you are in the log in process. If you do not see a "Let's Keep Your Account Secure" pop up, you can utilize Option C to update your security information at any time. This instructional guide will walk you through Pathway A.



- A. Go to www.csi.edu
- B. Click the [MyCSI Student Portal link](#) in your Welcome Email.
- C. Go to [My Account](#) to go directly to the Microsoft "My Account" page.

STEP 3

To access the Microsoft Sign In page you can navigate to the CSI homepage at www.csi.edu, click **QUICK LINKS**, click **MyCSI (Students)**.



STEP 4

You may be automatically directed to the Microsoft Sign In page. If so, skip to Step 6. If you are not directed to the Microsoft Sign In, click **Student Support Services**.

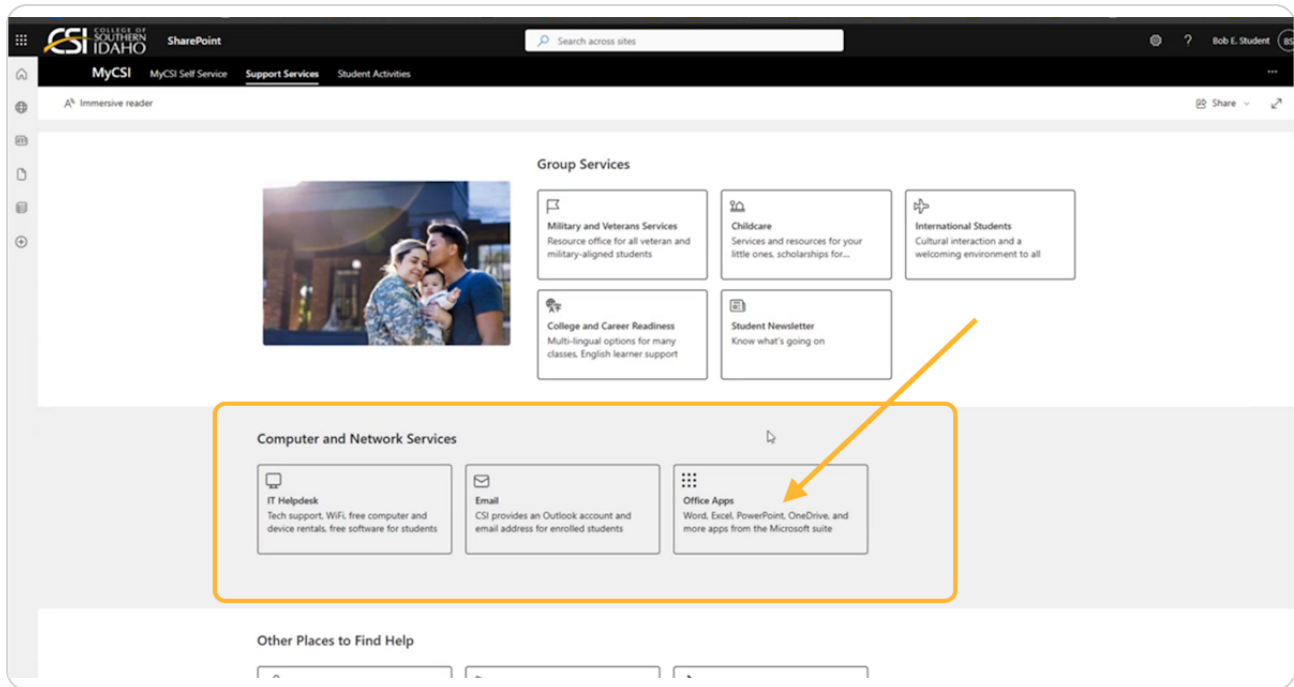
The screenshot displays the CSI Southern Idaho SharePoint homepage. The top navigation bar includes the CSI logo, 'SharePoint', a search bar, and a user profile for 'Bob E. Student'. Below the navigation bar, three main service categories are highlighted with images and text:

- MyCSI Self Service**: Register for classes and manage your finances. Below this, a list of services includes: Search for classes (and register!), Print your class schedule, Find your student ID number and edit your personal information, Claim financial aid and scholarships, Pay fees and set up payment plans, See your advisors and grades, Find the best classes for your major, Review your transcripts, and Apply for graduation. A link 'Go to MyCSI Self Service >' is provided.
- Student Support Services**: See how CSI supports its students. Below this, a list of services includes: Canvas, Email, Free software, Tutoring, Library, Career prep and placement, Accessibility services, Health, fitness, counseling, and wellness, Childcare, On-campus dining and food pantry, Veteran and military services, and Lots more!. A link 'Find services to help you succeed >' is provided.
- Student Activities**: Have fun, make friends, and challenge yourself! Below this, a list of activities includes: Athletics, Clubs and student organizations, Free admission movies, shows, sports and museums, etc., Honors program, Cheerleading and Dance Team, Music groups, Outdoor activities, Recreation center and gym, Speech and debate, Student government, and Volunteer opportunities. A link 'See what you can do at CSI >' is provided.

An orange arrow points from the 'Student Support Services' image to the 'See what you can do at CSI >' link. At the bottom of the page, there is a link 'Have questions?'.

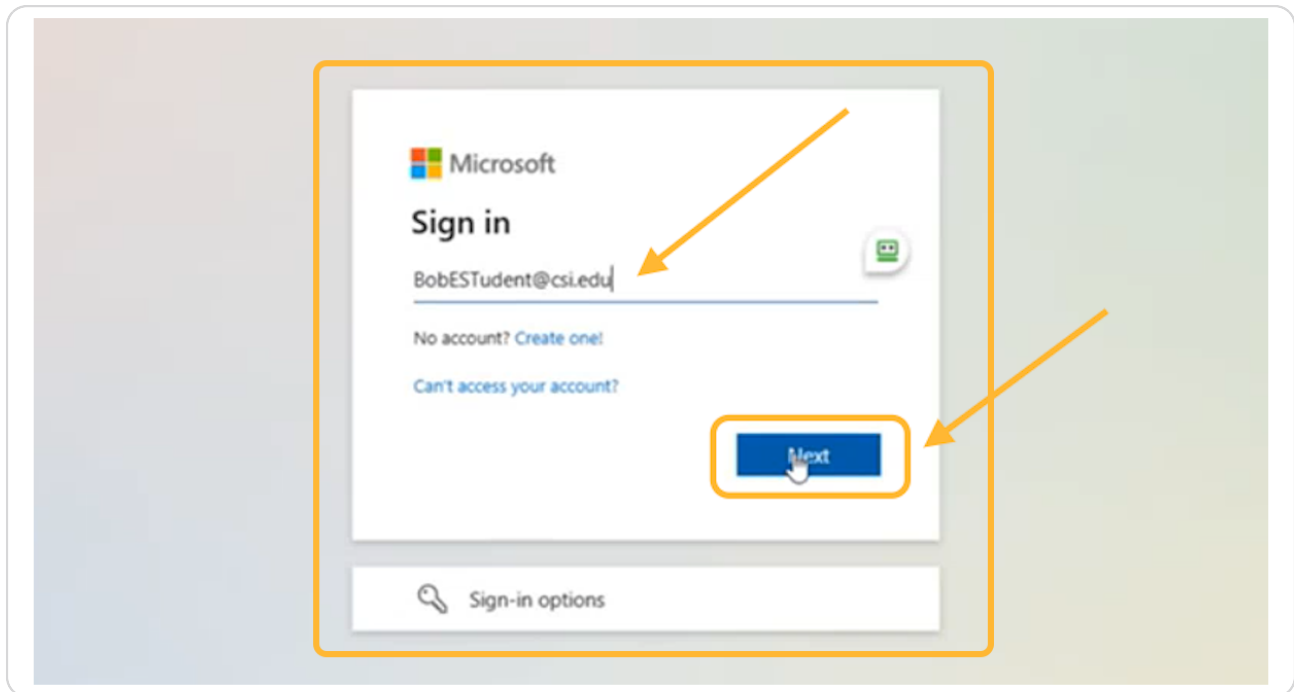
STEP 5

You will be directed to Support Services, scroll down to Computer and Network Services. Click Office Apps.



STEP 6

You will then be directed to the Microsoft Office Sign In page. Enter your CSI email from your Welcome Email. For this example, we will use BobESTudent@csi.edu. Click Next.



STEP 7

Enter your password that was given to you in your Welcome Email. Your initial password is your birthdate entered twice in the following format: MMDDYYYYMMDDYYYY. Then click Sign In. For example, if your birthday is December 25, 2005, your password will be 1225200512252005.



STEP 8

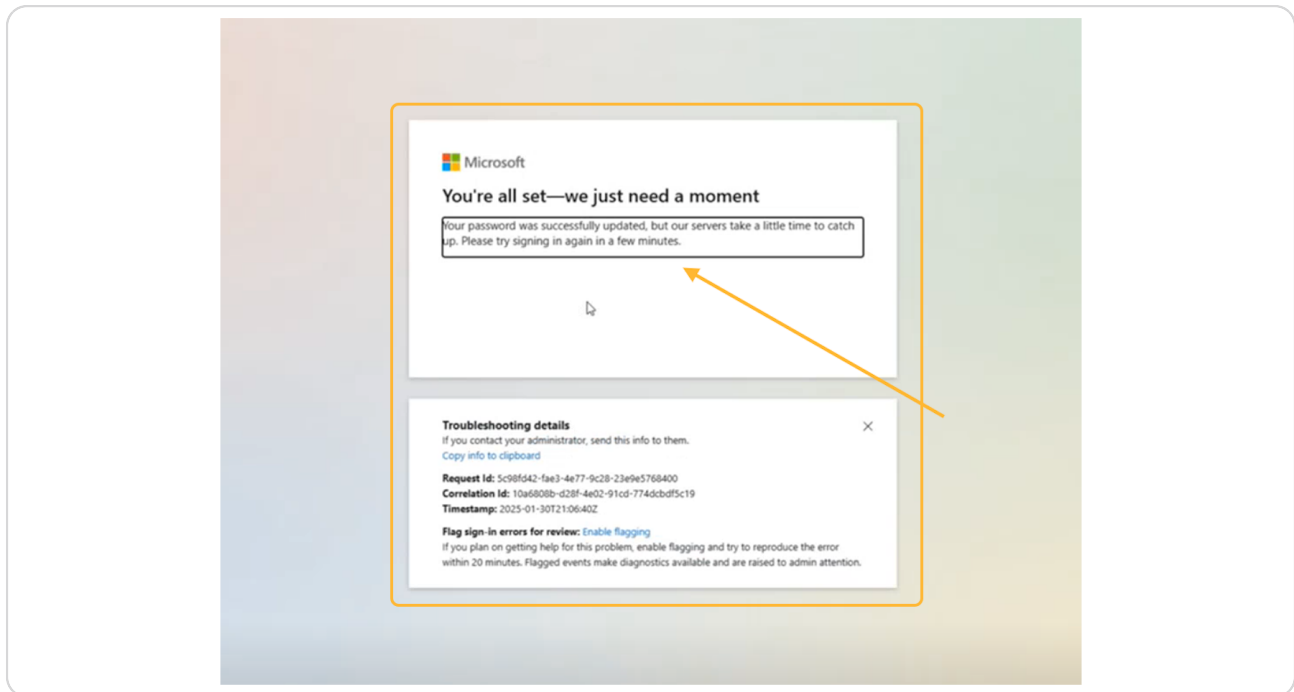
You will be directed to Update Your Password. Enter your initial password: MMDDYYYYMMDDYYYY. Enter a new password. Password will need to be a minimum of 14 characters. Enter and confirm password. Click Sign In.


PLEASE NOTE: We recommend using a passphrase password that is unique to you and easy to remember so you don't need to write it down. See the example below, "My Dog is a Purple Happy Boy".

The screenshot shows the 'Update your password' page for CSI College of Southern Idaho. The page header includes the CSI logo and the email address 'bobestudent@csi.edu'. The main heading is 'Update your password'. Below this, a message states: 'You need to update your password because this is the first time you are signing in, or because your password has expired.' There are three input fields: the first is for the initial password (displayed as dots), the second is for the new password (containing the example 'My Dog is a Purple Happy Boy'), and the third is for confirming the password. To the right of the password fields are two green speech bubble icons. At the bottom right is a blue 'Sign in' button. Four yellow arrows are overlaid on the image: one points to the initial password field, one points to the new password field, one points to the confirm password field, and one points to the 'Sign in' button.

STEP 9

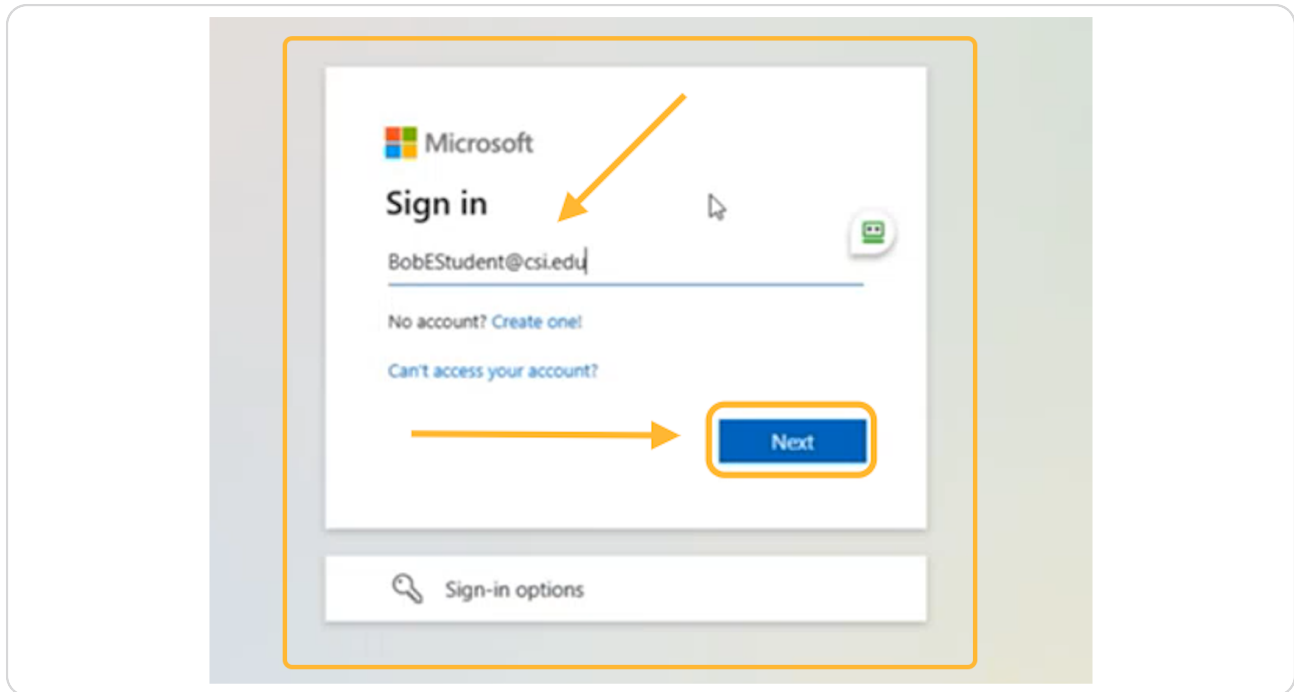
A password reset confirmation screen will display. **PLEASE NOTE:** It may take a few minutes for the system to update. Once everything updates, you will need to navigate back to portal.office.com and log back into the system.



 Navigate back to portal.office.com.

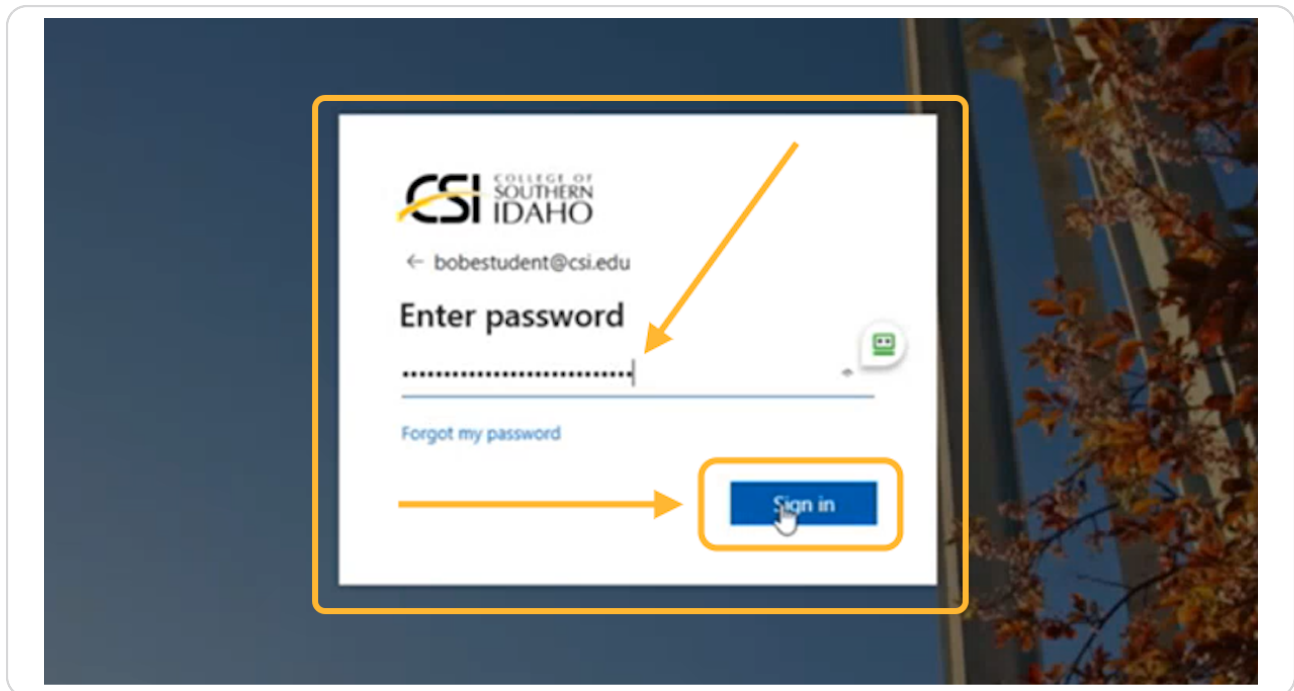
STEP 10

Enter your CSI email. For this example, we will use BobEStudent@csi.edu.
Click Next.



STEP 11

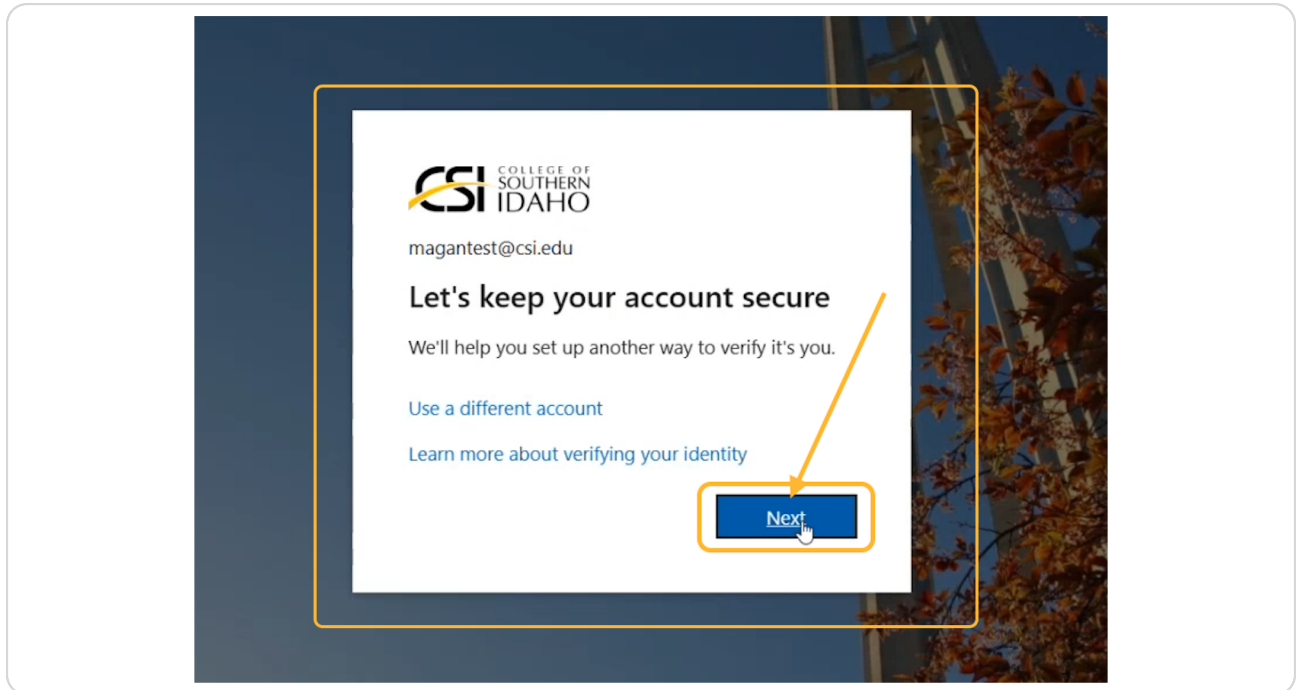
Enter your newly created passphrase password. Click Sign In.



STEP 12

A "Let's Keep Your Account Secure" pop up box will display. This next step will guide you through Security Information setup and allow you to complete your own password reset if you forget your password. Click Next.

PLEASE NOTE: DO NOT SKIP THIS STEP! Please keep going! If you don't complete this process within 2 weeks you will be locked out of the system.

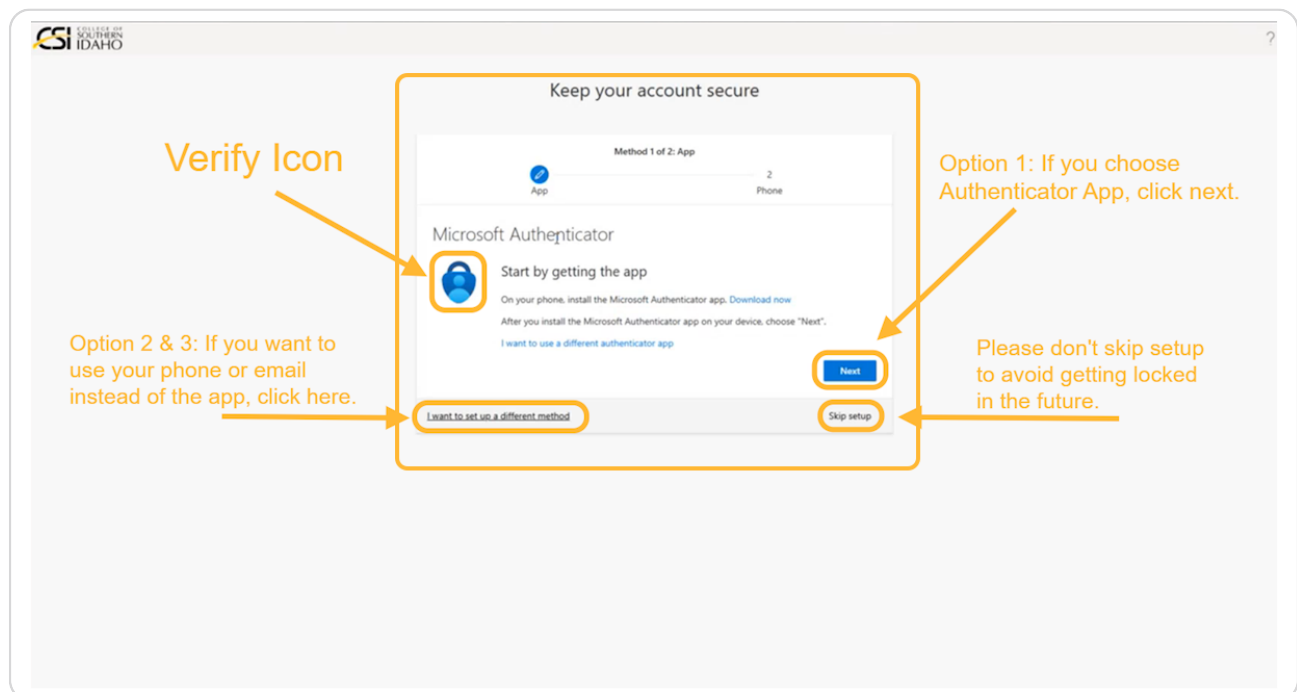


STEP 13

To help keep your account secure, there are several options when setting up Multifactor Identification (MFA). Option 1) Microsoft Authenticator App (Most Secure & Safe), Option 2) Phone, Option 3) Email, & Option 4) Hardware Token (Not Recommended). 2 methods are required.

Option 1 - Microsoft Authenticator App method is displayed below. This is an App you will download on your phone, and it is available in the App Store. Please look for and verify the Microsoft Icon shown below because there are many fakes out there. If you want to use this method, click "Next" and you will be guided through the appropriate steps.

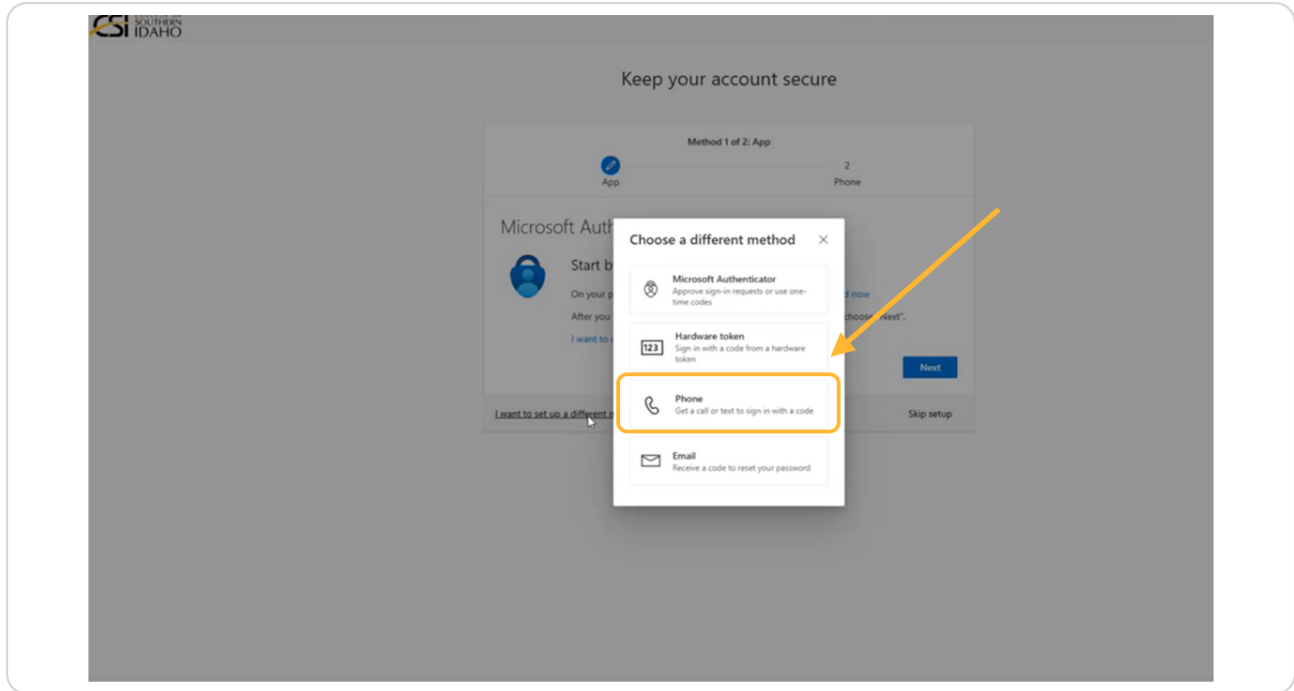
Option 2 & 3 - Phone & Email. If you want to use option 2 or 3, click "I want to set up a different method".



STEP 14

You will be directed to select a different method. There are several options available. For this example, select "Phone".

PLEASE KEEP GOING! Do not click "Skip Setup". If you don't complete this process within 2 weeks of initial log in you will be locked out of the system.



STEP 15

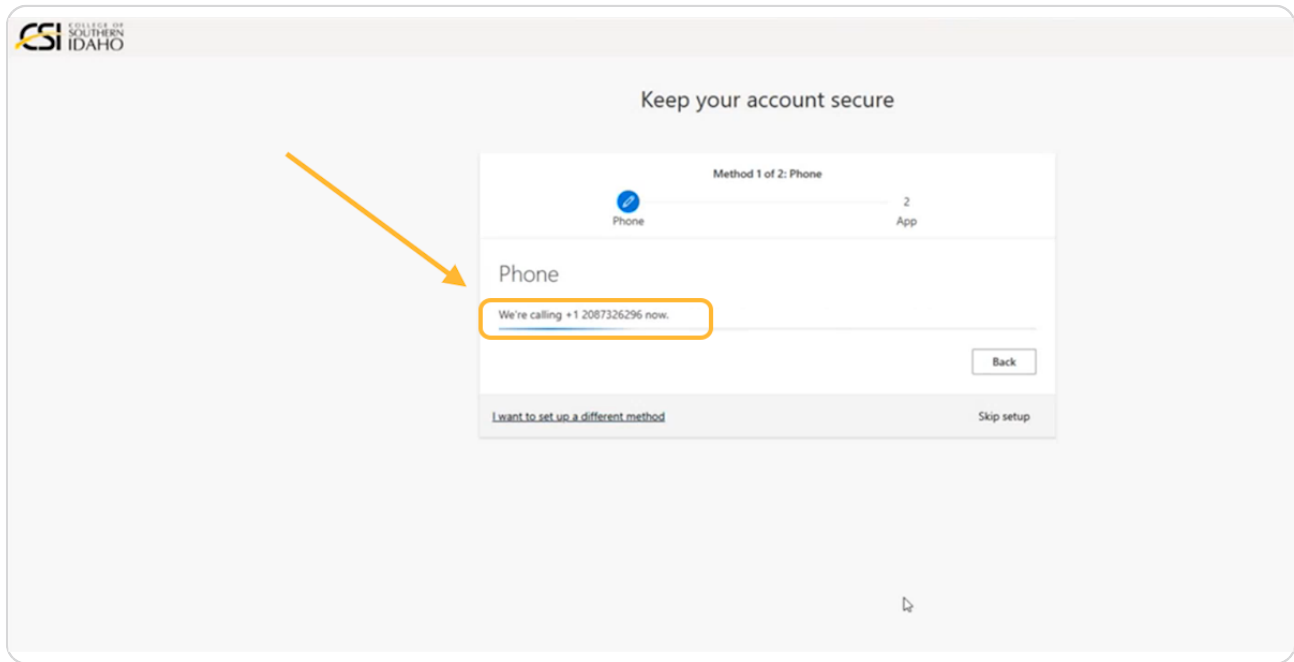
You can select to "Receive a code" by text or you can select "Call me" to receive a code by phone call. For this example, select, "Call me" and enter a phone number. Then click Next.

The screenshot shows a mobile app setup screen titled "Keep your account secure". At the top, it says "Method 1 of 2: Phone". Below this, there are two options: "Phone" (selected with a blue checkmark) and "App" (with a "2" next to it). The "Phone" section is titled "Phone" and includes the text: "You can prove who you are by answering a call on your phone or receiving a code on your phone." Below this, it asks "What phone number would you like to use?". There is a dropdown menu for the country, currently set to "United States (+1)", and a text input field containing the number "2087326296". Below the phone number field, there are two radio button options: "Receive a code" and "Call me". The "Call me" option is selected. Below these options, there is a line of text: "Message and data rates may apply. Choosing Next means that you agree to the [Terms of service](#) and [Privacy and cookies statement](#)." At the bottom right, there is a blue "Next" button. At the bottom left, there is a link: "I want to set up a different method". At the bottom right, there is a link: "Skip setup". Orange boxes and arrows highlight the "Call me" option, the phone number field, and the "Next" button.

STEP 16

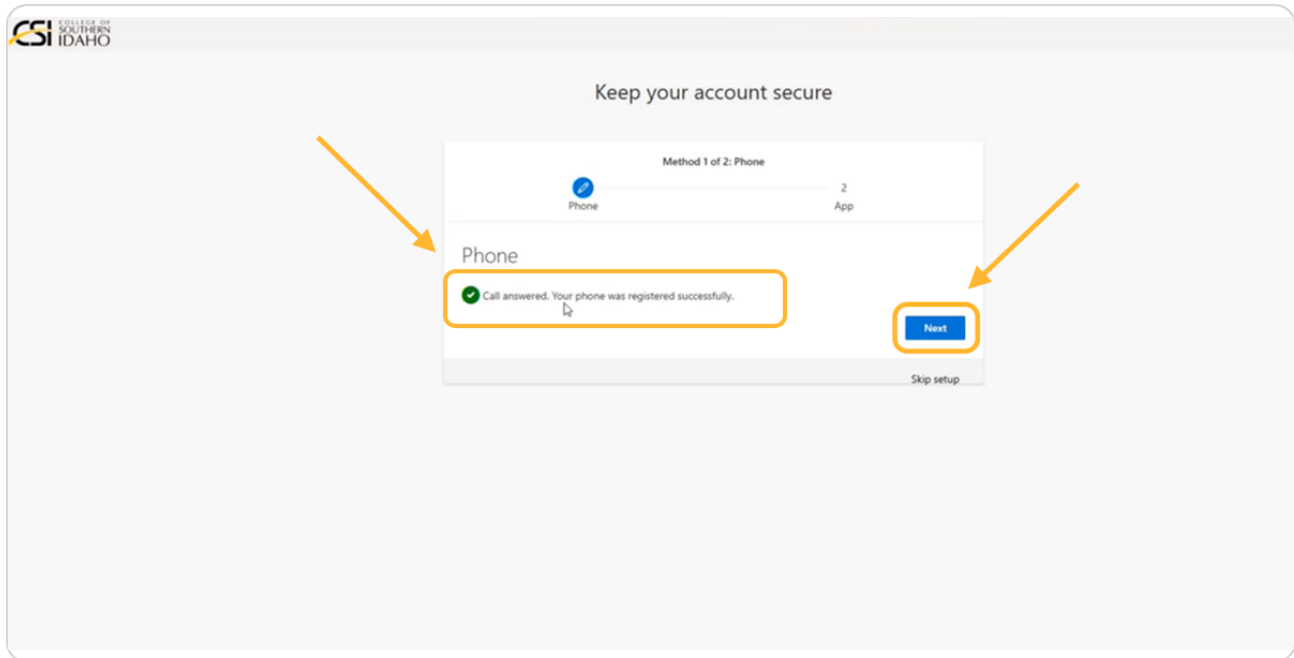
The system will verify the phone number by calling the number entered. You will need to answer the phone call and approve.

PLEASE NOTE: There will be a verification process for any method you choose.



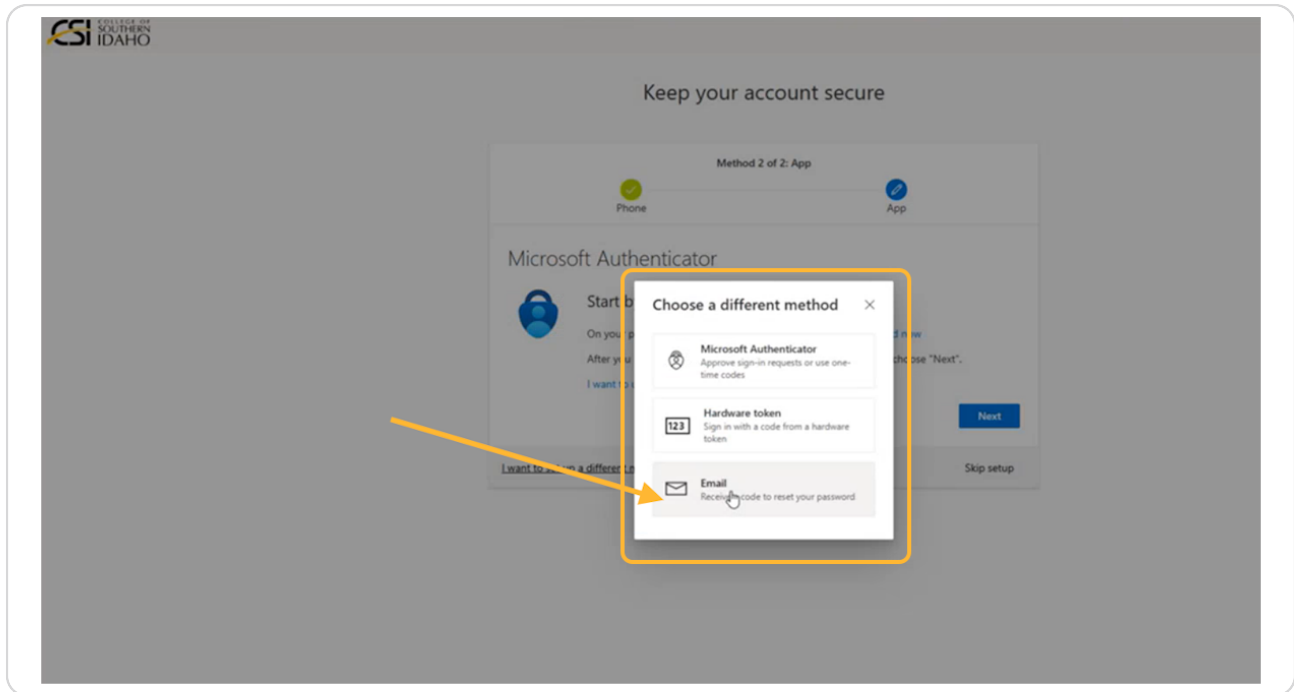
STEP 17

The system will update and indicate the call was answered and your phone is registered successfully. Click Next.



STEP 18

The system will direct you to set up your 2nd method. Remember, 2 methods are required. You must complete this step. For this example, click Email.



STEP 19

The system will require you to enter a NON-CSI email account as a back-up. If you do not have a NON-CSI email account, you will need to select a different method. For this example, enter your NON-CSI email and click Next.

Method 2 of 2: Email

Phone Email

Email

What email would you like to use?

liamthered@gmail.com

Next

[I want to set up a different method](#) Skip setup

STEP 20

The system will send a code to your NON-CSI email for verification purposes. Enter the code, click Next.

Method 2 of 2: Email

Phone Email

Email

We just sent a code to liamthered@gmail.com

464469

[Resend code](#)

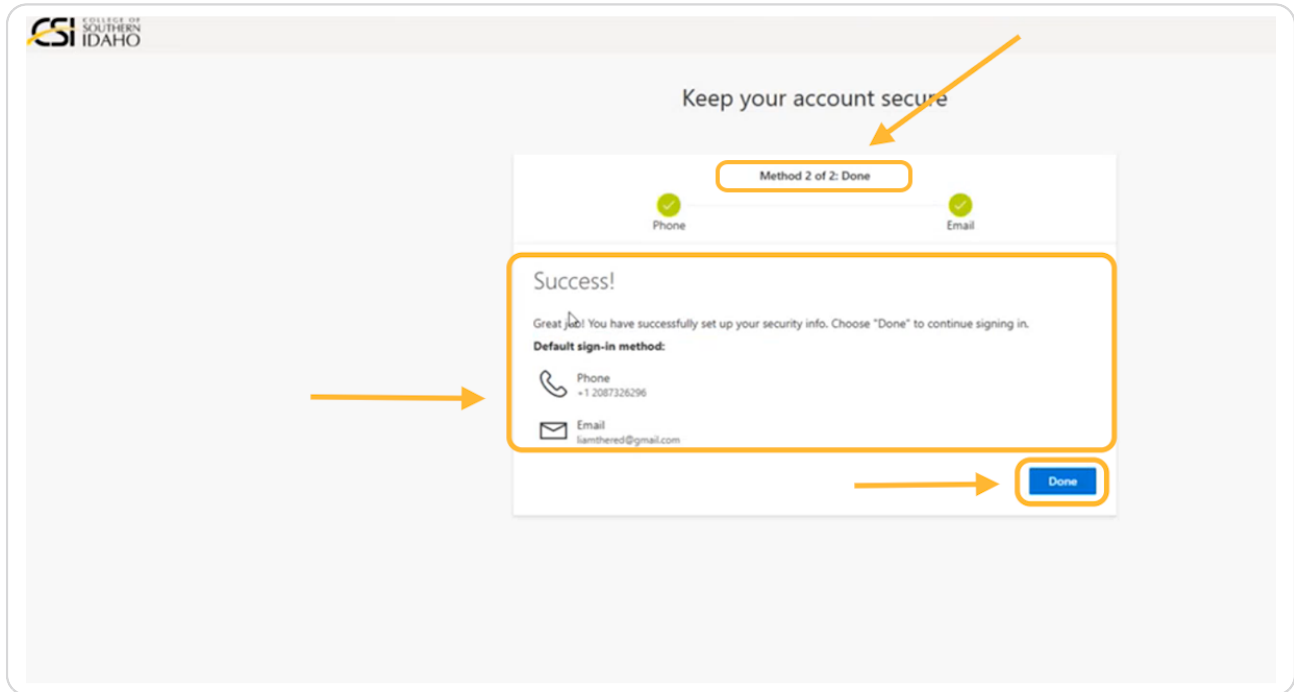
[Next](#)

[I want to set up a different method](#) [Skip setup](#)

STEP 21

The system will indicate that you have successfully set up 2 methods for Multifactor Identification (MFA). The 2 methods are listed along with the phone number and email. Click Done.

PLEASE NOTE: This process will need to be completed within 2 weeks of your initial log in, or you will be locked out of the system. Thank you for taking the steps to keep your account more secure.



STEP 22

You will be directed to your CSI My Account homepage. You have successfully completed the Security Information setup. Self-Service Password Recovery (SSPR) & Multifactor Authentication (MFA) have been enabled. We recommend bookmarking this page for future reference.

Your CSI account is more secure, and you will now have the ability to reset your password if needed.

If you have questions about your CSI email, password or need technical support, please reach out to the IT Help Desk at helpdesk@csi.edu or 208-732-6311. We are here to help you. Thank you!

